From: Qrlevis@aol.com@inetgw

To: Microsoft ATR

Date: 1/28/02 5:51am

Subject: Microsoft Settlement

January 28, 2002

Renata B. Hesse Antitrust Division United States Department of Justice 601 D Street NW Suite 1200 Washington, DC 20530-0001

I am emailing you because I've just learned of the possibility of a settlement with Microsoft that will not solve many of the problems caused by the MS monopolies.

I have had personal experience with just one of the various problems. I have had numermous problems going back and forth between the tech. support of Microsoft and tech. support of other software firms. It's just like the old days back in the 60's when IBM had a virtual monolopy on the mainframe computer business (I sold Honeywell computers to the federal government back then).

Some of my problems with Microsoft-versus-others are still there and I just have to live with them. Unless MS opens up its operating systems so that other software developers can develop problem-free interfaces, these problems will continue.

Please DO NOT SETTLE FOR LESS!!

Call me any time to discuss.....

Thank you,

Wilson Levis Senior Associate National Center for Charitable Statistics The Urban Institute 2100 M Street, NW Washington, DC 20037 202/261-5401